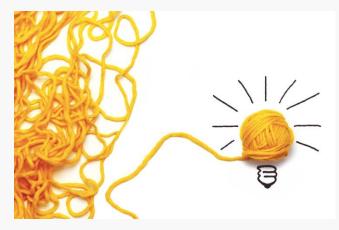


## NWS Hazard Simplification Project: Simplifying and Clarifying the Message





ADVISORY

Presentation for Subcommittee on Disaster Reduction July 7, 2016 Eli Jacks, Chief AFS Forecast Services Division

# **Presentation Outline**

- NWS' "Watch, Warning and Advisory" (WWA) messaging system
  - Definitions and issues



- Project Goals: How can we simplify and clarify the message?
- Engagements so far; feedback to date
- Options for "<u>REPAIR</u>" & "<u>REVAMP</u>"

Plan forward; demonstrating options for change

# The NWS WWA System: Definitions

Watch

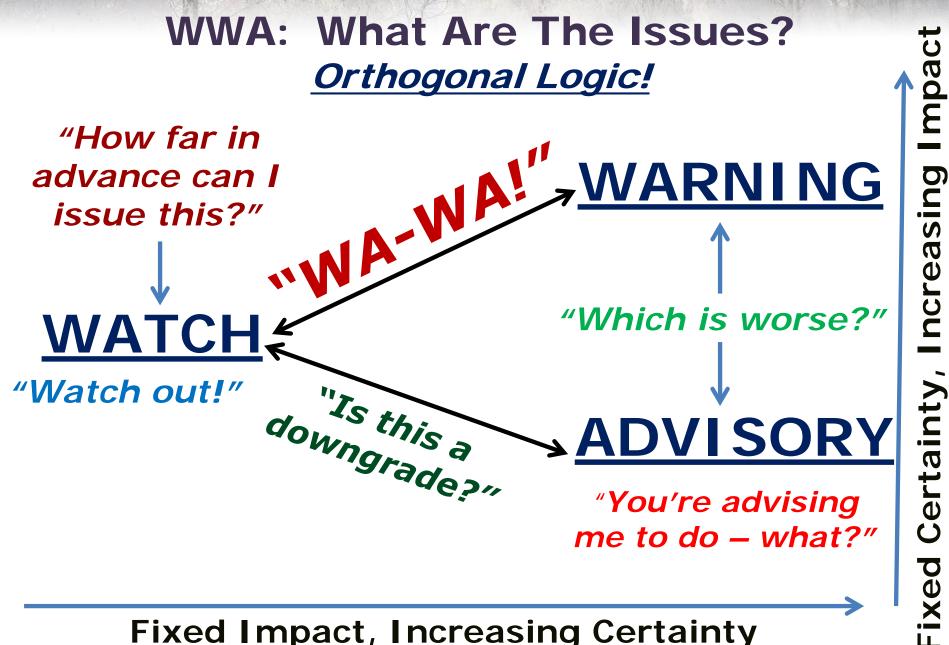
We **FORECAST THE POTENTIAL** for a significant hazard. Timing and/or occurrence is still uncertain.

# Warning

Advisory

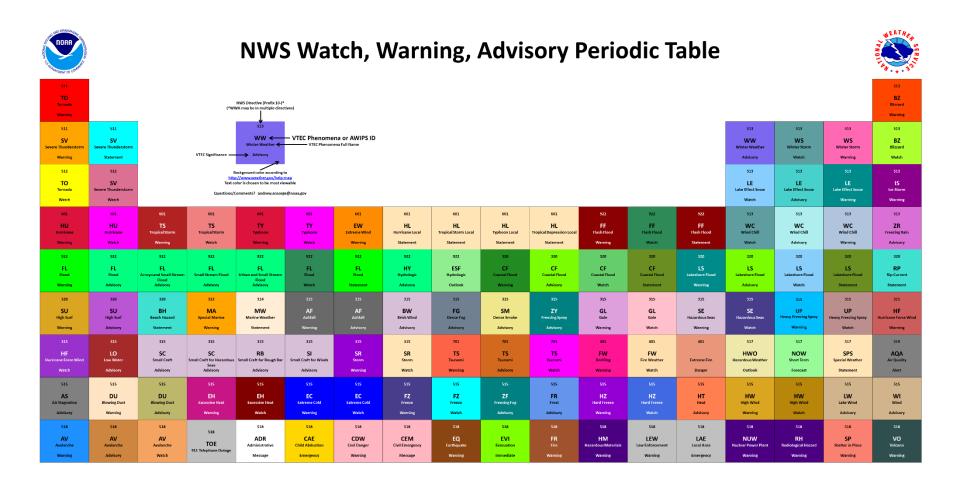
We **WARN FOR A DANGEROUS** hazard that is imminent or occurring. Significant threat to life and/or property.

We **ADVISE CAUTION** for notable hazards that are imminent or occurring - but are not inherently dangerous.



Fixed Impact, Increasing Certainty

### WWA: What Are The Issues? <u>Product Proliferation: An "Element" of Confusion!</u>



# Project Goals What do We Want From Our Messaging System?

- Improve User Risk Assessment
- Expand User Awareness
- Foster User Comprehension



- Provide Maximum Forecaster Flexibility
- Enable Rapid Partner Decision Making
- Create a Credible, Consistent Framework

# **Project Engagement to Date** <u>Social Science Analysis Still Ongoing</u>

#### 2014 Focus Groups:

- 4 cities, 5 constituent groups (including EMs)
- Spectrum of understanding, "Advisory" misunderstood
- 2015 American Meteorological Society:
  - Town Hall, survey, exhibit booth
  - Results indicated a desire for change
- 2015 Qualitative WWA Case Study Survey
  - Focus on WWA strengths, weaknesses
  - About 800 responses; draft report completed

#### 2016 "Institutionalization" Survey

- How deeply is WWA embedded in policy and/or law?
- Wide survey to be publicized soon



 $\Delta nd$ 

# The Haz Simp Workshop <u>An Intensive and Rewarding Experience</u>!

- Held Oct 27-29 at the NWS Training Center
- <u>115 attendees</u>: NOAA/NWS staff, EMs, Weather, Water and Climate Industry, social scientists
- Breakout group process used to identify prototypes and ideas



- We got what we asked for and more!
- Common themes emerged for discussion/follow-on

## Feedback Received Up Until The Workshop <u>There Were Some Recurring Themes</u>

- WWA terms: A spectrum of understanding
- Support for a color and/or numbering scheme, and symbols
- "Advisory" is generally <u>misunderstood</u>; "Watch" and "Warning" are sometimes confused
- Support for an "Emergency" tier for "<u>This one is different</u>!"
- Shorten and focus the message

# Feedback From Workshop We Kept Hearing The Same General Things!

- Consolidate the current 122 WWA products
- Little support for retaining "Advisory"; a number of groups also suggested replacing "Watch"
- Many groups suggested replacing WWA terms with action, risk and/or impact statements (Be Aware, Prepare, Emergency):

#### **Example:** "Winter Storm - Take Action!"

There were suggestions for a 3-5 tier, hierarchical color scheme to communicate different levels of "Warning" or "Take Action"

# Two Categories of Potential Change Have Emerged



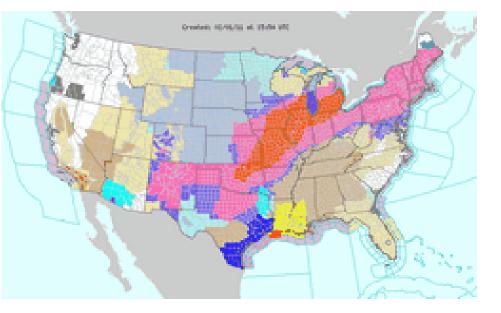
**<u>REPAIR</u>**: WWA message improvements that could be implemented via policy and/or minor software change

REVAMP: An overhaul and/or revisualization of the hazard messaging paradigm that would require major policy and infrastructure changes

We are getting ready to demonstrate both types of change!

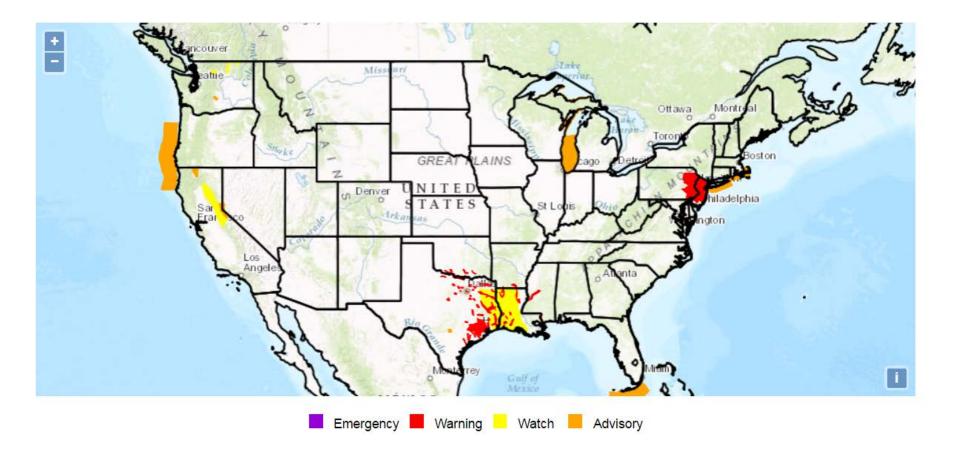
### An Example of an Extremely "Busy" WWA Map

Beach Hazards Statement

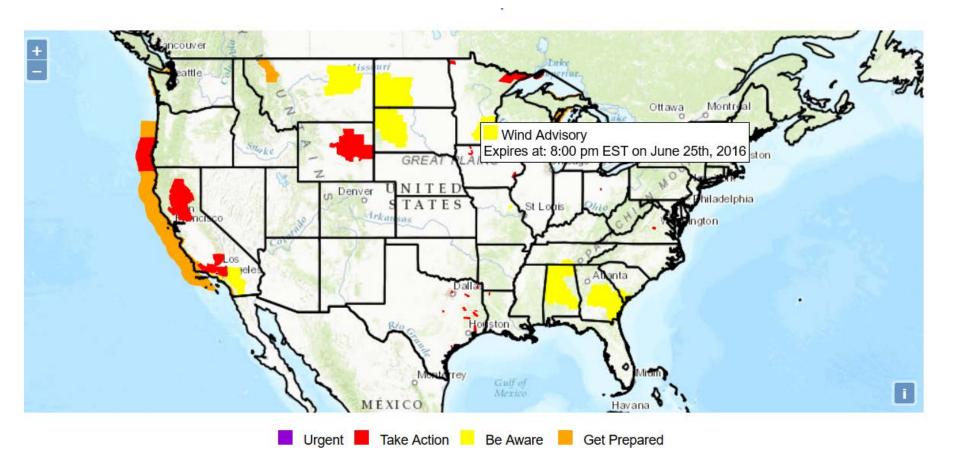


Hazard / Weather Event Click on the Hazard/Weather Event For Definitions	Color Sample	Hurricane Force Wind Watch	Civil Emergency Message	Avalanche Advisory
		Flash Flood Statement	Lake Effect Snow Watch	Gale Watch
Severe Weather Statement		Extreme Fire Danger	Wind Chill Warning	Gale Warning
Test		Hazardous Seas Watch	Flood Statement	Tornado Warning
Dust Storm Warning		Storm Warning	Typhoon Watch	Heavy Freezing Spray Watch
Extreme Cold Watch		Red Flag Warning	Excessive Heat Watch	Freeze Watch
Low Water Advisory		Heavy Freezing Spray Warning	Lakeshore Flood Watch	Earthquake Warning
Wind Chill Watch		Ashfall Advisory	High Surf Advisory	Shelter In Place Warning
Evacuation - Immediate		Avalanche Warning	Winter Weather Advisory	Avalanche Watch
Tsunami Advisory		Tropical Storm Warning	Lake Effect Snow Advisory	Flood Watch
Heat Advisory		High Surf Warning	Excessive Heat Warning	Fire Warning
Frost Advisory				
Typhoon Warning		Tsunami Watch	Special Weather Statement	911 Telephone Outage
Freeze Warning		Child Abduction Emergency	Lakeshore Flood Statement	Dense Fog Advisory
Lake Effect Snow Warning		High Wind Warning	Special Marine Warning	Hydrologic Advisory
High Wind Watch		Air Stagnation Advisory	Blizzard Warning	Winter Storm Watch
Ashfall Warning		Blizzard Watch	Freezing Rain Advisory	Wind Advisory
Blowing Dust Advisory		Winter Storm Warning	Hazardous Weather Outlook	Freezing Fog Advisory
Ice Storm Warning		Hazardous Materials Warning	Short Term Forecast	Hazardous Seas Warning
Extreme Wind Warning		Dense Smoke Advisory	Wind Chill Advisory	Tsunami Warning
Tornado Watch		Coastal Flood Advisory	Severe Thunderstorm Watch	Hurricane Force Wind Warning
Volcano Warning		Tropical Storm Watch	Marine Weather Statement	Administrative Message
Freezing Spray Advisory				
Hydrologic Outlook				
Fire Weather Watch	1			

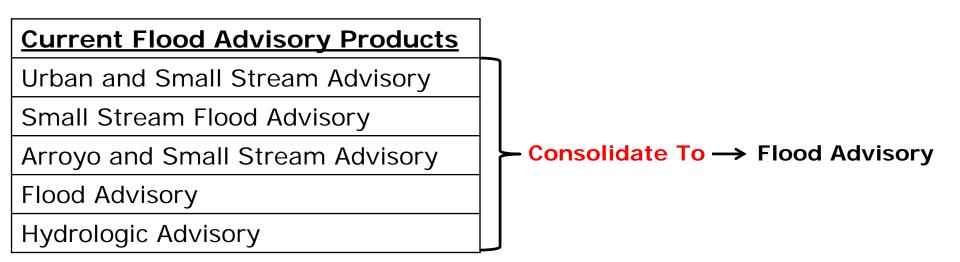
#### Idea #1A – 4 Color Hazard Map (WWA-Based)

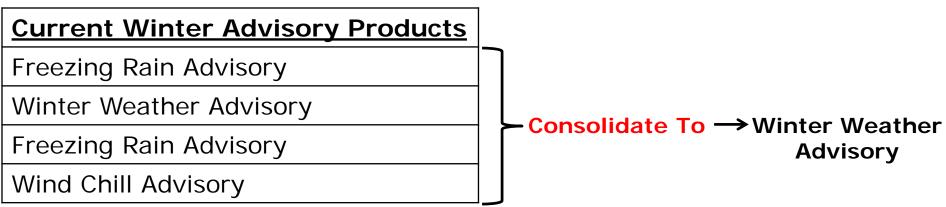


#### Idea #1B - 4 Color WWA Map (Action-Based)



### Idea #2 - Watch and Advisory Consolidation





### Winter Weather Advisory Example

#### **Current Messaging Proposed Alternative** "Uraent" **Urgent - Winter Weather Message** Winter Weather Message National Weather Service Baltimore MD/Washington Dc Removed National Weather Service Baltimore, MD/Washington DC 129 AM EST Tue Jan 26 2016 129 AM EST Tue Jan 26 2016 ...Freezing Rain Advisory in effect until 11 AM EST this morning... ...Winter Weather Advisory n effect until 11AM EST this morning... The National Weather Service in Baltimore MD/Washington has issued a. \* Hazards...Spotty freezing rain, generally trace amounts... with up to a Freezing Rain Advisory...which is in effect until 11 AM EST this morning. few hundredths of an inch... **Hazards First Remove Attribution** \* Hazard Types...Spotty light freezing rain. Line \* Impacts...A light glaze of ice will make roadways and sidewalks slippery and hazardous. A thin layer of ice may be difficult to \* Ice Accumulations...Generally trace amounts...with up to a few distinguish from a surface that is simply wet. Impacts<sub>4</sub> hundredths of an inch possible. Even a small amount of ice can cause Next significant safety issues. \* Timing... Overnight tonight through mid morning Tuesday. \* Timing...Overnight tonight through mid-morning Tuesday. \* Winds...South 5 to 10 with gusts up to 20 mph \* Impacts...A light glaze of ice will make roadways and sidewalks slippery \* Temperatures...In the teens and 20s early this morning...especially and hazardous. A thin layer of ice may be difficult to distinguish from a valley locations. Temperatures will rise above freezing by late morning. surface that is simply wet. Precautionary/Preparedness Actions...Be prepared for slippery roads; \* Winds...South 5 To 10 mph with gusts up to 20 mph. slow down and use caution when driving. \* Temperatures...In the teens and 20s early this morning...especially valley locations. Temperatures will rise above freezing by late morning. Shortened Precautionary/Preparedness Actions... A freezing rain advisory means that

periods of freezing rain or Freezing drizzle will cause travel difficulties. Be

prepared for slippery roads. Slow down and use caution while driving.

#### 16

# **REVAMP**:

#### Prototype From Haz Simp Workshop -Eliminate Advisory & Watch; Delineate Warning Levels

CURRENT WWA	NEW HEADER	VERB/COLOR?	IMPACT
Emergency	Warning	Take Action	Widespread/Catastrophic
Warning		Take Action	Life-Threatening
Advisory		Take Action	Potentially Dangerous
Watch	Potential*	Prepare	Higher Risk
Outlook		Be Aware	Lower Risk

\*Will replace some current advisories.

# **REVAMP**:

### Another Prototype From Haz Simp Workshop -Eliminate WWA Terms Entirely!

Wednesday October 28

#### Flood - Be Aware

- What: Heavy rain of 3-5"; low areas, creeks, streams and low water crossings may flood.
- Where: Much of central Texas including the Dallas/Fort Worth Metro area.
- When: Thursday, October 29

   Sunday, November 1
- Actions: Monitor local media; NWS at weather.gov/fwd.
- Additional Details: at weather.gov/fwd/flood.

Thursday October 29

#### Flood - Prepare Now

- What: Heavy rain of 4-6" forecast. Flooding of low areas, creeks, streams and low water crossings is anticipated. Roads may be closed due to flooding.
- Where: Much of central Texas including the Dallas/Fort Worth Metro area.
- When: early evening Friday, October 30 to early evening Saturday, October 31.
- Actions: Prepare to adjust travel plans. Stay away from rising rivers. Ranchers: move livestock out of floodplains.
- Additional Details: at weather.gov/fwd/flood.

Friday, October 30

#### Flood - Take Action

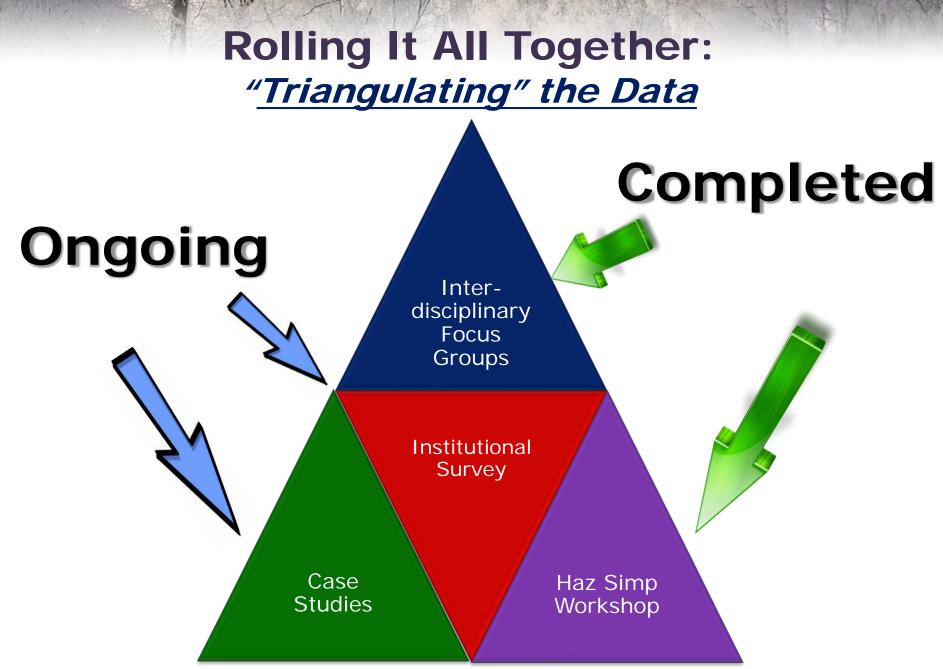
- What: Flooding is imminent along Tuttle Creek, Trinity River, and in urban areas of the Dallas/Fort Worth metroplex. Roads may be impassible on the west side of Dallas. Interstates may flood especially interchanges.
- Where: South Central Dallas County, eastern Denton County, including Dallas, Fort Worth, Plano, Arlington.
- When: Now until 2 pm CDT Saturday, October 31.
- Actions: Motorists need to avoid west Dallas. Stay away from rising rivers and creeks. Turn Around, Don't Drown!.
- Additional Details: at weather.gov/fwd/flood.

### Latest "REPAIR" and "REVAMP" Timeline

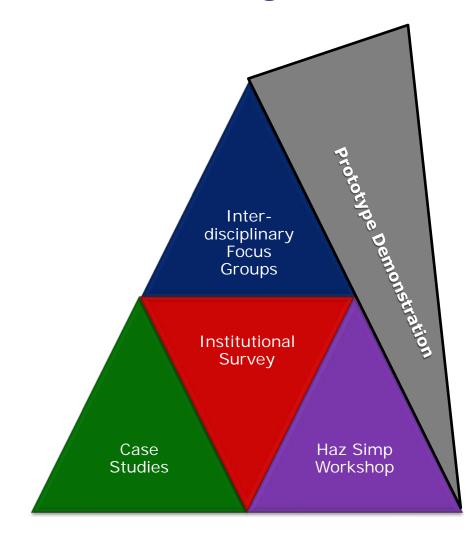
- Release "Episodes" that adapt Workshop ideas to realistic scenarios across multiple hazards – gather public comment
- Collect comment on proposed repairs; implement change (and/or retain new ideas as alternatives) if feedback is positive

- Collect comments on 4-Color maps, Winter Episode Jul:
- Aug: Collect comments on "Consolidation" proposal, Flooding Episode
- **Excessive Heat Episode** Sep:

By Nov: Goal to implement consolidation, Severe Episode



# **Rolling It All Together:** <u>We'll Integrate the Prototype Demo Too!</u>



With everything considered together, the plan is to create a single prototype for the 2017 Generalizable Survey

# **Summary**

- The "Repair" and "Revamp" comment opportunities will be widely publicized; possibly implement Repairs this year
- Also plan to analyze Institutionalization survey data and final Case Study survey report
- Generalizable survey planned next year to assess favored prototype(s) as compared to WWA
- Major effort required if any major change is contemplated (software, dissemination, policy). Must proceed carefully!

#### elliott.jacks@noaa.gov;

<u>hazsimp@noaa.gov</u>



# **ACKNOWLEDGEMENTS**

Gina Eosco, Linda Girardi, Sumayal Shrestha: Eastern Research Group

Jen Sprague, Andy Horvitz, David Soroka Mike Bilder, Andrew Pirring: NWS

Kim Klockow, Vankita Brown, Denna Geppi: (NOAA Risk Communication Experts)

